**Resume**

**Name**    : Dorjee Tshering Bhutia                 

**Address**  : Lower Chandmari,Gangtok  
 East Sikkim  ,Sikkim   
                    
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**Objective** : To work  with company like yours so as to gain more knowledge and  experience , and work with hard work and dedication.   
  
**Educational Qualification** :

(a) Diploma in hardware and networking from Amity   
  University , Noida, in the year Jan 2005- March 2006.

(b) B.A. from Sikkim Govt College ,  
 affiliated with North Bengal   University,West Bengal   Dec 2004

  (c) XII th passed from AISSCE board in the  
 year 2001.  
  
   (d)X th passed from CBSE board , in the  
 year 1999.   
     
 **Practical experiences** :   (a) Promoted to Global Escalations Engineer for Microsoft(Convergys through IJP(Internal job posting),working as a Senior

technical agent (supporting windows vista, windows 7,windows 8,8.1 ,windows 10,Office 365, OneDrive etc), since April 2015 till date.

(b)Worked as Senior CCO(customer service) at   
 Convergys,Gurgaon(Orange  
                                             Process,UK) , March 5 2012 till march 2015

(c) Worked as a Customer Care Executive at Explore tech ltd,Park   
  
                                            Street ,Kolkata from jan 28 2011 to Feb 2012

   (d) Worked as a Tech agent for WBPO(Wipro) Kolkata   Voice\_Tech support  
   
 –(IPG(Printer)US-Kol\_) from April 2009 to DEC 2010.

(1 )Two and a half years experience as a Branch  Incharge in AlchemistLtd./The   
 Indians. (banking sector)from Dec 2006 to March 2009

**Hobbies** : playing football during leisure time,table tennis,chess,net surfing etc.

Cricketing experience :

Attended Coaching session sponsored by Ferit Cricket Bash in liason with former cricketers Praveen Kumar, Chris Gayle, Zaheer Khan and others at Karnail Singh Stadium Paharganj, as a batting all rounder.

Attended cricket coaching at Sigma sports Academy, at DDA sports Academy, run byRajiv Ahuja, friend of Indian Cricketer Ishant sharma at Vasant Kunj, South Delhi.

Provided free training to under 14 local cricketers for Mehrauli Premiere league 2016.

Role: Right hand batsman

Bowling: right arm medium pacer.

Wicketkeeping: Occasional wicketkeeper.

Provided free training to under 14 local cricketers to participate in Mehrauli cricket league.

**Personal Details:**  
**Fathers Name:**                    Topgyal Wangchuk Bhutia.   
  
**Date Of Birth**:                    11th  March,1983   
  
**Marital Status**:                   Unmarried   
  
**Languages Known**:            English,Hindi, Nepali,Bhutia.   
  
**Declaration:**          
              I declare that the information  
given above is true and correct, further I understand that my discrepancy/  incorrect information discovered later will result  in  
cancellation of my candidatures.   
  
**Date:**                                                         
 **Signature:**  Place

    
  
 

   
                       
                     
   
   
                       
                     
  
   
                       
  
    
  
   
                      
                       
                       
                       
        